

## Quality Policy

The Company has a policy of continual development and improvement of product, service, and workforce satisfaction. GKD systems meet the requirements of the quality standard BS EN ISO 9001:2015.

### Quality

The management of GKD Technik Ltd are dedicated to providing the highest possible standards of quality for its services and products and are dedicated to maintaining a Quality management system which ensures that its services and products meet customer specification within agreed parameters of cost, quality, and delivery in accordance with GKD Technik Ltd's strategic Direction. This is achieved using Key Performance Indicators to measure the conformance to the above criteria and using this information as drivers for continuous improvement throughout GKD Technik Ltd.

GKD Technik Ltd's Quality management system concentrates upon error prevention, by investigating processes, identifying errors and opportunities for errors, and implementing corrective and preventive action to correct and avoid such occurrences.

GKD Technik Ltd defines quality as the conformance of services and products to established and documented requirements derived from customer needs, employee expertise and experience. Systems are open to constant examination and review by all company personnel and approved third parties enabling observations to be made and incorporated, which provide for continuous improvement.

GKD Technik Ltd is proud of its good reputation for responsible practices and dedicated customer care, which are a result of GKD Technik Ltd's ethical culture, skilled committed staff, and quality control over its services and products.

It is GKD Technik Ltd's policy to seek to operate to these standards continuously and to implement and operate fully the BS EN ISO 9001:2015 Quality management system standard through certification and annual review.

Suppliers to GKD Technik Ltd will be actively encouraged to improve the quality and reliability of their services and products.

GKD Technik Ltd has a commitment to comply with applicable requirements and complies with all legislation relevant to its industry sector together with the Health and Safety at Work Act 1974.

GKD Technik Ltd has identified the need to pursue responsible policies towards the community and that the interests of industry will not be served at the expense of the environment.

It is the company's belief that, in applying these Standards, policies and procedures, it will be able to operate to the requirements of its Clients and industry accordingly.

## Quality Policy

The company's management has established its policy for quality and ensures it:

- Is appropriate for the needs and requirements of the company and the company's customers;
- Includes commitment to meeting requirements and continual improvement;
- Provides a framework for establishing and reviewing quality objectives;
- Is communicated, understood and implemented throughout the organisation;
- Is regularly reviewed for continuing suitability.
- A copy of the policy statement is available on the company Sharepoint and website.
- ISO9001 is embedded and harmonised within the company and the employee's job function.

## Quality Objectives and Planning

The company has established quality objectives at each applicable function and level within the organization. These objectives are defined in terms of Quality Measurables. The quality objectives are consistent with the quality policy and the commitment to continual improvement. Quality objectives include those needed to meet requirements of the company's services, products and processes as well as Customer requirements, which are documented in the regular Management Review Minutes.

## Quality Planning

The company has identified and defined the activities and resources needed to achieve quality objectives and to meet Customer requirements. Planning is consistent with other requirements of the quality management system and the results are documented

Signed:



David Perez, Chief Executive Officer

7<sup>th</sup> June 2021